

# **eXpert iT Services**

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# Core Features of Restaurant Web Application + Andriod App Like Zomato

We analyzed some of the most popular food ordering and delivery apps like Zomato and came up with a complete list of must-have features that a current food ordering and delivery platform should have for customers, drivers, and restaurant owners. Let's check out those latest features.





Application



Delivery Driver App



Customer's App

### 1.Admin Panel:

### **Managing Restaurants**

Being an admin, you can manage all the restaurants by adding, updating, and removing any restaurant or café from the list. Check any restaurant's active status on the app.

### **Category Management**

Manage categories of all the restaurants based on the cuisine type, pricing details, delivery options, and offers to optimize business. At one single platform, you can manage a number of restaurants with types.

### **Performance Monitoring**

Monitor all the drivers, deliveries, ratings & reviews of drivers, cancelled orders, and other important data related to driver's performance.

## **Analyzing & Reporting**

Using analysis and report feature, you can get real-time insights of reports and other accounting information that help you to identify the growth and opportunities to expand reach.

#### **Real-time Updates & Alerts**

Get real-time updates and notifications about the drivers and restaurant owners when they update their profile, restaurant information, and made changes in the availability.

### **Payment & Commission Management**

Allow owners to set payment and commission rate and manage it directly from the panel with every single partner and make payments.

# 2.Restaurant App:

#### **Profile Creation**

Allow restaurant owners to register and create profile following a few simple steps. To create a profile, owners can include information like restaurant address, complete menu with price, delivery, and contact details.

### **Order Management**

Allow owners to manage all the orders at one place, including ongoing, dispatched, pickups and scheduled ones. With just single touch on the screen, owners can get a complete view of the orders.

#### Menu Management

Restaurant owners can manage a complete menu of the restaurant by adding and updating the list, prices, items, today's special dish, and minimum order amount.

## Manage Promos & Deals

Restaurant businesses can create and add new discount deals and offers, rewarding their customers to get benefits on ordering food.

### Real-time Tracking of Driver

Restaurant owners can track the delivery driver with his real-time location. Owners can also check the total delivery time and route that driver preferred to deliver the food.

### **Push Notifications**

Alert or notification will notify restaurant owners about the new order, status of received or shipped orders, payment received online, and other important updates about the delivery driver and customers.

# 3. Delivery Driver:

#### Registration & Login

Drivers can register and login in the application through social media networks like Gmail, Facebook, and Google+. By entering simple details, drivers can register and login in the app.

#### **User Profile**

Delivery drivers can maintain complete profile information, including name, email address, contact number, photo and other important information. Drivers can keep their profile updated.

### **Update & Alert for New Order**

Drivers will get push notification for the new order that is assigned. Even when the app is closed, drivers will get a sound notification for the order assigned.

### **Manage Multiple Food Deliveries**

Drivers can also manage multiple food delivers at a single time and respond to all the requests that are nearby to other delivery locations.

### Map to View Delivery Route

Integrate Google Map or Waze and allow drivers to choose the shortest and fastest routes to reach the location. With on-time delivery, you can delight your customers.

### **Route Optimization**

With the best route optimization, drivers get help in delivering the food in minimum driving time by finding the most efficient route for the destination.

# 4. Customer App:

#### Search

Allow your app users to search different restaurants, cafes, pubs, and bars by location and cuisines. Using the search feature, your users can explore different restaurants, dishes, and favorite cuisines

### Order

With an easy-to-order feature, users can place an order of selected dishes and food with just a few simple taps on the screen. They just need to add their prefered dish and proceed to check-out.

### Real-time Tracking of Driver

With real-time tracking feature, it becomes easy for your users to track delivery drivers and know their real-time location information. Users can check how much time a driver will take to reach.

### **Payment Gateway Integration**

Integrate your app like GrubHub and UberEats with Payment Gateway like Braintree or Stripe and allow users to pay by credit/debit card. Make sure that you provide your users with multiple payment options.

### **Ratings & Reviews**

Allow users to give ratings and share reviews for the restaurant, food, and delivery driver's service. Ratings and reviews play an important role in improving overall service.

### **Real-time Availability**

Allow your app users to get information on the real-time availability of the tables in different restaurants and make the bookings with just a few simple clicks.

- Domain Name & Hosting Service
- Google Play Store Service
- Bulk Sms Service

Project Execution Timeline: 3 to 4 Months (Approximate)

Project Costing: 4,15,000/- (Four Lakh Fifteen Thousands Rupees Only ) (Approximate)